

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirement Not Met

Peoples Water Service Company Water System

Our water system recently became aware that we failed to collect drinking water samples in accordance with our approved monitoring plan. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a quarterly basis. Results of quarterly monitoring are an indicator of whether or not our drinking water meets health standards. During the second quarter of 2023 (April-June 2023), we did not monitor or test for the synthetic organic contaminant, Di(2-ethylhexyl)phthalate (DEHP) and therefore cannot be sure of the quality of our drinking water during that time.

This is not an emergency. If it had been, you would have been notified within 24 hours. Some people who drink water containing Di(2-ethylhexyl)phthalate (DEHP) in excess of the MCL over many years may have problems with their liver, or experience reproductive difficulties, and may have an increased risk of getting cancer.

What should I do?

- There is nothing you need do. You do not need to boil your water or take other corrective actions. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours. We will announce any emergencies on local news stations, such as WEAR 3 and local radio stations, such as News Radio 1620.

What happened? What was done?

- The recent change to our monitoring frequency of the synthetic organic contaminant sampling plan resulted in a water sampling schedule oversight. However, the SOC sampling results collected during the 1st quarter and 3rd quarter monitoring periods did not indicate any Maximum Contaminant Level (MCL) exceedances. We have reviewed our sampling plans and updated the sampling schedules to ensure future sampling requirements are met.

For more information, please contact: Mr. Mark Cross (General Manager) at (850) 455-8552 or in-office at 905 Lowndes Avenue Pensacola FL 32507 or by email at CustomerService@PeoplesWaterService.Com.

Please share this information with all the other people who drink this water, especially those who may not receive this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Peoples Water Service Company of Florida, Inc.

Potable Water System ID#: 1170527

Date distributed: September 15, 2023